



## El Dorado County Emergency Services Authority

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### JPA Emergency Medical Services Operations Committee (EMSOC) Meeting

Wednesday, October 21, 2020 – 9:00 a.m.

DS/ED Fire Station #49, Classroom, 501 Pleasant Valley Rd., Diamond Springs, CA 95619

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### MINUTES

Meeting called to order at 9:03am by Director Cordero.

#### Attendees:

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| <input type="checkbox"/> CAL FIRE Cameron Park, Assistant Chief Sherry Moranz                 | <input checked="" type="checkbox"/> CAL FIRE Cameron Park, Battalion Chief Jed Gaines    |
| <input checked="" type="checkbox"/> CAL FIRE ECC AEU, Battalion Chief Mike Batham             | <input type="checkbox"/> CAL FIRE ECC AEU, Unit Chief Scott Lindgren                     |
| <input type="checkbox"/> Diamond Springs Fire, Chief Bryan Ransdell                           | <input checked="" type="checkbox"/> Diamond Springs Fire, Deputy Chief Ken Earle         |
| <input checked="" type="checkbox"/> El Dorado County Fire, Chief Tim Cordero, <b>Chair</b>    | <input checked="" type="checkbox"/> El Dorado County Fire, Division Chief Trent Williams |
| <input type="checkbox"/> El Dorado Hills Fire, Deputy Chief Mike Lilienthal                   | <input type="checkbox"/> El Dorado Hills Fire, Chief Maurice "Mo" Johnson                |
| <input type="checkbox"/> Garden Valley Fire, Chief Linda Szczepanik                           | <input type="checkbox"/> Garden Valley Fire, Battalion Chief Jon Michaelson              |
| <input checked="" type="checkbox"/> Georgetown Fire, Chief Glenn Brown                        | <input type="checkbox"/> Georgetown Fire, Bob Bement                                     |
| <input checked="" type="checkbox"/> Marshall Medical Center, EMS Coordinator Michele Williams | <input type="checkbox"/> Marshall Medical Center, Jackie Richardson                      |
| <input type="checkbox"/> Mosquito Fire, Chief Jack Rosevear                                   | <input type="checkbox"/> Mosquito Fire, Battalion Chief Dion Nugent                      |
| <input type="checkbox"/> Pioneer Fire, Chief Mark Matthews                                    | <input type="checkbox"/> Pioneer Fire, Battalion Chief Mike Stutts                       |
| <input checked="" type="checkbox"/> Rescue Fire, Deputy Chief Dustin Hall, <b>Vice Chair</b>  | No Alternate   |

#### Guests:

Tony Corado, Diamond Springs Fire  
Brian Veerkamp, EDC ESA  
Cristy Jorgensen, EDC ESA  
Paul Dutch, El Dorado County Fire

#### Other Attendees:

##### 1. Approval of Agenda

First: Dustin Hall

Second: Glenn Brown

Committee Action: Agenda Approved

##### 2. Approval of EMSOC Meeting Minutes – 9/16/2020 Meeting

First: Dustin Hall

Second: Jed Gaines

Committee Action: Minutes Approved

##### 3. Training Update

- EMR/First Responder Program: Looking for possibility of compensation for instructors. Upcoming volunteer academy of 20 people to begin January 6, 2021. Looking for assistance in off-setting cost of the course. EDC ESA previously assisted with compensation for instructors of the program.
- DS/ED: Need to provide AHA certification courses to personnel. Discussion on EDC ESA becoming an AHA Training Site to begin providing these certification courses to personnel

within the County. Discussed additional courses to possibly provide including NAEMT Courses such as AMLS, PHTLS, TCCC.

- EDC ESA discussed Instructional Services Agreements with community college programs.

Committee Action: Received Update

#### **4. Old Business**

##### **4.1 Update on the Power Load System**

- There are currently two power load systems in the field: M17 and M85. Feedback from M17 been positive overall with some quirks. Personnel support the product. Look at upgrading rest of Medic Units in the system to power loads. The EDC ESA will need to build the Power Load System into the Capital Asset plan for future budgets, possibly in-line with the Medic Remount schedule. Discussion on CARES request for Power Loads that was ultimately denied by the County.
- EDC ESA Staff: There are 2 Stryker gurneys in the office with notes about returning the units for account credit. Staff will reach out to Stryker Rep to get more information.

COMMITTEE ACTION: Received Update. Remove "Updates on the Power Load System" from Old Business on future agendas.

##### **4.2 SWAT Medic Unit Standby**

- No update. Still working on meeting with the Sheriff's Office.

COMMITTEE ACTION: None

##### **4.3 CARES Funding**

- Review of CARES discussion from September EMSOC Meeting. There is approx. \$135K for COVID related expenses including lost revenue. Discussed ideas for using that money...should it be Divided between agencies, or Allocated out to agencies who document lost revenue on hours for being off due to COVID.
- Staff will review the language in the Subrecipient Agreement as to what the funds can be spent on. Staff requested that member agencies submit personnel/medic hours attributed to COVID response in to the office for analysis.

COMMITTEE ACTION: Received Update. Member Agencies to submit in cost and hours related to medic personnel affected by COVID response. Review information at future meeting.

##### **4.4 AVL Update**

- Cal Fire- Dave Wood sent out last updates. Currently waiting for AVL system to go live with the app for rollout. Working on getting app working more consistently. Dave wood staying as liaison on project.
- EDH had issue with system going down, reverted to back up IP address but wasn't listed at dispatch which caused some issues with unit location. Thinks IP related issues have been identified and resolved.

COMMITTEE ACTION: Received Update

#### **4.5 EMS Documentation**

- Rescue Fire: Chief Hall sent out email update to agency contacts on progress for ePCR committee.
- County conversations have been productive. The AdHOC Committee is meeting weekly.
- The LEMSA has put Engine ePCR tags on hold for now while policy and procedure are updated.
- First meeting of the AdHOC Committee covered an in-depth history of the LEMSA, the County, the Fire Agencies and the ePCR Program.
- Conversation evolved into 2 primary focal points- liability concerns and data collection.
- Will continue to update chiefs on consistent basis with progress that committee makes.

COMMITTEE ACTION: Received Update

### **5. New Business**

#### **5.1 Response Reports: September 2020**

- 5.1.1 Incident Summary Report
- 5.1.2 Mutual Aid
- 5.1.3 Move Up & Cover
- 5.1.4 IFTs

- EDC ESA Staff presented Response Reports for September 2020. Requested feedback from Committee on what data they want to review. Staff will be looking at best practices and ways to incorporate into reports.
- EDC ESA Staff reviewed Exception Reporting with Committee. Staff are looking at ways to make the reporting process easier for the crews. Will begin with updating the document to a fillable pdf form with a direct email link for ease of use for providers. Another possibility is working with Image Trend to see if the data can be added into the ePCR directly.
- Chief Hall updated the Committee on additional Image Trend items: All closed call rules turned off. The LEMSA contractor for Image Trend is having to look at each rule to be able to turn more on. EDC ESA Staff will send Exception Report information to Chief Hall on what we would like to have added into Image Trend for reporting.
- EDC ESA Staff reminded agencies to submit Response Time Exception Reports in a timely fashion. Staff asked for POC at each agency to be able to send weekly reminders on missing exception reports.

COMMITTEE ACTION: Committee Chairs to send EDC ESA Staff their EMS related POC.

#### **5.2 Out of County IFTs & Refusal of Service**

- EDCF- Chief Cordero received a phone call from ECC a couple of weeks ago regarding an increase in Kaiser transfers. Previous discussion on the topic included that JPA has first right of refusal. Looked at system status policy for right of refusal language. What criteria do we use?
- CP Fire- Chief Gaines stated that AMR used to have IFT contract with Kaiser. There seems to be a surge from Kaiser IFT requests.

- Marshall Medical Center: Michelle confirmed that Kaiser does not have contract with ambulance service for IFTs. There is no preferred provider but do arrange own transfers. Marshall does not arrange transfers for Kaiser patients. Kaiser calling ECC for transfer medic. Kaiser calling Marshall to make transfer arrangements.
- JPA Medics can say no, or delay the transfer based on current activity and calls in the County at the time.
- Committee discussed whether there should be criteria for refusal that ECC can use. If refuse transfer, what are the notification requirements and reporting requirements. Exceptions should be allowed when system is overloaded, but refusals should not be the standard practice. ECC will need specific guidelines to follow when implementing IFT refusal policy.
- EDC ESA Director Veerkamp brought up the possibility of a BLS transfer service and other types of system enhancement. Staff will report back on the profitability of a transfer service. In the meantime, staff will look at exception policy for transfers and work on defining what criteria is used for refusing transport.

COMMITTEE ACTION: Directed EDC ESA staff to review the related policies, create document with criteria for IFT Refusals and bring back to committee for review. EDC ESA staff will also investigate a BLS Transfer Service model and report back to committee on viability of such program.

## 6. Committee Reports

### 6.1 ePCR Working Group

- 6.1.1 Meeting this afternoon. Conversation on engine tags. Put that on hold for now to support what ePCR group is doing.

### 6.2 MAC Committee

- 6.2.1 No meetings for 6 months due to COVID-19

### 6.3 Ambulance Spec Committee

- 6.3.1 2 units scheduled for remount.
- 6.3.2 Schedule meeting with ED and DD on medic remount an surplus program.
- 6.3.3 3 new ambulances in service with new license plates. 2 in service at EDC fire. 1 in DS/ED ready for deployment. May swap out for 89 remount.

### 6.4 Equipment and Supply Committee

- 6.4.1 AVL License Cost Revision/Implementation
  - 6.4.1.1 Discussed previously in meeting
- 6.4.2 PPE Inventory
  - 6.4.2.1 No new updates. PPE Orders seem to be filled with no issue.

### 6.5 Technology Committee

- 6.5.1 No updates.

## 7 Standing Items

### 7.1 Upcoming Events

- 7.1.1 Director Cordero- used to have a calendar of events that listed holidays and other community and regional events. List events that may impact medic units. Look at tourism based events. Requested that document be added back to the meeting packet. Reminder that Special events can reimburse for stand by service.

### 7.2 Review and Discuss Code 2 and Code 3 IFTs

- 7.2.1 Look at transfer policy.

### 7.3 Discuss Ambulance Deployment Model

- 7.3.1 Reviewed mutual aid report specifically looking at mutual aid into Folsom. Would like to review move up and cover policy. Questions on at what levels we are doing move ups and cover. Look at number of times that a unit moves up to 74 and how that may affect coverage into Folsom. Conversation on how we are deploying units. Georgetown tracking when 61 moves to 74, where do they go next? Vast majority they go back up, or are released back up the hill. Discussion on whether 61 is moving too much and not covering their first in. Look at tier level from 4 to a 6 for move ups to 74. Discussion on ALS Engine coverage and how that factors into the system deployment model. Need to revisit the System Status Management and Ambulance Deployment Model. Discussion that not all decisions on unit placement can be based on system status. Consideration needs to be given to the fact that we are a public service as well, it's not just about call volume and status management. Need a broader conversation on ambulance deployment model. Look at ways to enhance and augment the system.

## **8. Good and Welfare**

- EDC ESA: Executive Director Veerkamp reported that the two new staff members are diving into the work and prioritizing projects. Relying on providers to help. Ultimate goal is to provide a service to the people and the community. JPA should facilitate this goal through county, state and federal opportunities to continue to enhance system. Reminded the committee that there is a JPA Board of Directors Meeting on October 28. Tony Corado stated that there will be a report on the surplus rigs and remounts on the Board packet for approval.
- Marshall Medical Center: New class of 9 MICNs finishing training. Doing ride-alongs for 4 hour shifts. Verifying that they do ride-alongs with the ambulance crews during COVID restrictions. Part of the process would include ensuring that they each meet COVID protocols for screening. Michelle will have the MICNs call to make arrangements for the ride-alongs.
- Georgetown Fire: Chief Brown will be out of town for the Board meeting. Board alternate will be present instead.

## **9. Adjournment: 10:33 am.**